

Paradise Custom Coach

(207) 431-5434

72 Back Rd.

Skowhegan, ME 04976

paradisecustomcoach@gmail.com

Client Name/s: _____

Address: _____ City: _____ State: _____

Zip code: _____ Phone #1: _____ Phone #2: _____

Special Occasion: _____ Service Date: _____

Pick-up Time: _____ Location: _____

Other Destinations: _____

Drop-off Time: _____ Location: _____

Special Request: _____

Total Time: _____ Total Cost: _____

Payment Method: Cash Check Visa MasterCard

CC# _____ Exp. _____ Security Code _____

Deposit Amount: _____ Balance Due: _____

By signing here, it gives us authorization to debit your credit card.

Signature: _____ Date: _____

***Please review, print, sign, and return to 72 Back Rd., Skowhegan, ME 04976
(Please be advised that "we" in the following contract refers to Paradise Custom Coach)***

By signing you are agreeing to the terms and conditions on the reverse.

Print Name: _____

Customer Signature _____ Date _____

Balance owed for services must be paid in full 7 days prior to date of service. All retainers are non-refundable, but are transferable up to 12 months, after 12 months the retainer will be forfeited. If paid in full, all monies paid, minus the retainer will be refunded. Cancellations must be done in writing 7 days prior to your scheduled charter. You, the client, accepts full responsibility for all damage(s) done to the limousine done by yourself or your party during the charter. You understand that your limousine has been inspected prior to your charter and has been found to be of sound condition and all equipment is in operable order. You have the right to request an inspection prior to or at the conclusion of your charter. If inspections are not requested, then any complaints related to the vehicle are void. All of our limousines are non-smoking. If smoking occurs in our limousine, the charter may be terminated and no refund will be issued. If evidence of smoking is found, a \$150 excessive cleaning fee will be assessed due to breach of contract. A \$300 fee will also be assessed for each cigarette burn found. There is a \$350 fee for any bodily fluids found including that from motion sickness. There is a \$50 clean up fee for each drink spill on interior or bar areas that is not cleaned up by rental party. A \$15 fee will be assessed for each broken or missing glass. If the charter runs over the scheduled end time an additional hour will be assessed with payment is due in cash as the beginning of that hour and every hour after or will be placed on credit card on file. Rates are in hour increments (minimum). Your limousine may be scheduled for another charter at the end of yours, thus making your vehicle unavailable for any additional hours for you. If your charter interferes with another charter causing our service to be late, then you will be held responsible for the monetary refund if applicable to the waiting party. The chance of making other arrangements in your favor will increase the earlier you make your chauffeur aware. Your overtime rate per hour will be \$180.00 + tax and fuel (1-14 passengers) or \$300+ tax and fuel (15-32 passengers) and will commence 5 minutes after original scheduled drop-off time. We are not responsible for any articles left in the vehicle during or after your charter. It is the sole judgment of the chauffeur, if you the chauffeur determines that the behavior of you or your guests for any reason is out of control, unsafe, illegal, dangerous, belligerent, racist or irresponsible to lives and property, he/she can terminate the charter immediately. He/she may or may not issue a warning before taking action. No refund will be issued of any kind. We reserve right to refuse service when deemed necessary. Our chauffeur reserves the right to refuse travel on certain roads due to length, safety or any other reason. The chauffeur may decide the waiting area is unsafe and will determine a better area. It will be your responsibility to contact your driver for pickup. Do not ask the chauffeur to do anything that will require he/she to leave the limousine. Our limousines are never left unattended. Alcohol will not be consumed by any passenger under the age of 21. If this is found, the charter may be terminated immediately with assistance for law enforcement, and no refund will be given. We by law, are not permitted to provide any alcoholic beverage to our clients even those of legal age. Possession or use of illegal drugs is prohibited in any of our limousines. If drugs are observed, your charter will be terminated with the assistance from law enforcement, and no refund will be granted. We request that you call and confirm the times and address 48 hours before your charter. If confirmation is not made we are not responsible for errors associated with your charter. Please be advised you to provide us with detailed directions along with scheduled itinerary. If you need to give verbal directions, give the driver plenty of notice for turns and stops. It can be very difficult to back up our limousines. We respectfully request that you make us aware of any construction, traffic, road conditions or any known accidents we may encounter the day of your charter that you may be aware of because we hold no liability for traffic, road conditions, construction or any other road obstacles that may extend our contract time. Since we allow our customers a 5 minute grace period we also reserve the same for our pickup location times. Please plan accordingly. For your protection you may be monitored during your charter by our surveillance cameras. This signed contract is your authorization/ permission to be monitored. We will attempt to provide you other means of transportation if our limousine receives unforeseen mechanical problems. Should this happen, we reserve the right to upgrade your charter at no additional cost to you to be able to continue with your requested charter. There will be no refunds of any kind when we provided contracted service in an upgraded vehicle. In the event that we fail to arrive for your charter, and written proof of an alternate limousine company is utilized, then a full refund shall be made of all fees and payments made by the client, minus any special purchases. The client agrees that this refund shall be the full extent of all monies entitled to, and that no additional payment or compensation will be sought. We shall not be held liable for damage or harm to property or person(s) unless such is caused by the intentional gross negligence on the part of the chauffeur. Do not overload the limousine. Our seating capacity is based on the "average" size person per federal regulations. Please be advised that if passengers are larger than the "average" person, then for safety reasons your number of passengers may be decreased. You agree that our company and anyone associated with the charter / service hold no liability for your actions during or after the conclusion of your charter. You agree to be solely responsible for actions, decisions and judgments made and exercised during and after the conclusion of your charter. Please be advised that we may not be able to make any changes to times or destinations once the charter is retained due to schedule conflicts. Please be aware that if you shorten your charter time, there are no refunds for unused time. If you request the vehicle to arrive early and or remain later than originally booked times, you will be charged for the additional time. Rates charged will be dependent upon specific times and vehicle. If changes are able to be made, an additional \$10.00 booking fee will be assessed for each change made to the original contract. The violation or cancellation, of any provision(s) within this agreement shall not affect the validity of any other provision(s). All terms and provisions shall be held enforceable as per Maine state law. There are no refunds for vehicles on days with temperatures of 80 degrees or higher or for electronics malfunctions. We shall not be held liable for non performance due to unavoidable or unforeseen conditions, such as acts of God, nature, adverse weather, traffic accidents, terrorism, power outages, vehicle/mechanical failure or any conditions that are beyond the control of the company, or the chauffeur. All other requests for refunds must be done in writing and shall be granted solely at the discretion of the limousine service. Balance owed for services must be paid in full 7 days prior to date of service dependent upon form of payment.